

toddricker

GRAPHIC • WEB • PRINT • VIRTUAL SPACE

Objective

To work as a Graphic or Web Designer in a team oriented environment where my skills are challenged each day to help reach a common goal, while encouraging me to continue education through work related tasks as well as the pursuit of my Bachelors Degree.

Skills

Adobe Photoshop, Adobe Illustrator, Dreamweaver, HTML, Fireworks, iWork '08, Omniplan, OmniFocus, Wordpress, MS Office, Web Design (search engine optimization, personal blogs, minimal PHP / SQL), Hosting (account setup, FTP, support, pricing plans, space allocation), Virtual Environments, DOS, Windows (3.11, 95, 98, NT, XP), Mac platforms, Drafting, Hardwiring and troubleshooting Coax/Cat 5/ Fiber networks, PC Migration, Technical documentation, and help-desk.

Career Development

Graphic & Web Design, Freelance; Asheville, NC

1998 - Current

Consultation, management and production of web design, corporate identity, print and 3D virtual environments for personal or professional use.

- Played a key role in creating an online virtual educational environment for a non-profit organization to promote Irish culture, as well as an online campaign to raise funds to provide opportunities for impoverished Irish youth.
- Designed all digital aspects for the Annunciation Orthodox Church, including logo, stationary, and business cards.
- Created website graphics and assisted with layout for numerous personal and professional blogs.
- Successfully headed an online project for the Assyrian Academic Society including website, storefront, advertising, blog and educational directory.
- Currently creating, and maintaining, an online residential virtual experience that produces a net return of \$100 per month, per simulator. Currently running 2 simulators, with a goal of 10.

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Career Development (continued)

Technician, Charter Communications; Asheville, NC **2005 - Current**

Support technician providing troubleshooting services for cable, Internet, and telephony services.

- After graduating from the top of the class was selected to assist instructors further educate technicians within the companies local system
- Continually provided a personal experience to each customer while providing high quality solutions to existing problems.
- Maintained a team atmosphere by providing assistance to both technicians above and below me.

Network Installer, Datapath, Inc.; Hauppauge, NY **2000 - 2001**

Installation, maintenance and troubleshooting Cat 5e, and fiber optic networks in residential, educational, commercial and industrial environments.

- Provided a full, high quality, installation of Cat 5, and Fiber Optics to a functional showcase manufacturing plant.

Migration Engineer, DEC / Project Enterprise (Citicorp); NY, NY **1997 - 1998**

Provide Intranet, as well as hardcopy documentation for new and upgraded software. On-site help-desk. Migration and backup from old Windows / Mac environment to an updated NT environment. Worked in cooperation with other departments, as well as outside vendors. PC logistics.

- Assisted a team at the entry level create a logistics and tracking program for all PC hardware using MS Access.
- Through self initiative, and education was promoted to engineer troubleshooting the migration process from an outdated system to a new updated NT system, while maintaining digital security on all levels.
- Maintained a high success rate in providing quick solutions to any technical issues as they came up post migration.

Education

- The **Art Institute of Pittsburgh**, Graphic Design Diploma, June 2009
- The **Art Institute of Pittsburgh**, Graphic Design B.S. , June 2010